

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION  
FORMAL COMPLAINT

2003 JUL - 1  
CHIEF CLERK'S OFFICE  
Illinois Commerce Commission  
2003 527 E. Capitol Avenue  
Springfield, Illinois 62701  
CHIEF CLERK'S OFFICE

For Commission Use Only:

Case: 03-0424

ORIGINAL

Regarding a complaint by (Person making the complaint): Antonio Maldonado  
Against (Utility name): Peoples Energy  
As to (Reason for complaint) An amount of \$877.27 which is now up to \$1020.04 with  
late charges was added to my account from an address of 4720 N. Bernard 2E.  
I never opened an account at that address nor did I authorize anyone to do so.  
I do have an account at 4811 S Elizabeth.  
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5324 South Oak park Ave, Chicago, IL 60638  
The service address that I am complaining about is 4720 N. Bernard 2E  
My home telephone is [773] 586-0137  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 586-1528  
(Full name of utility company) Peoples Energy (respondent) is a public utility and is subject  
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-1 Adm. Part 280.50 (d), 280.160 (a)(c)(b)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On July 1, 2002 I received my bill for the 4811 S. Elizabeth, Chicago address which I own, where I noticed there was an added charge of \$877.27.
2. I called to inquire of this charge and was told by Peoples Gas (Energy) that there was an account opened on October 1, 1999 at 4720 N. Bernard Apt. 2E. with my information and name. Therefore, their computer matched up the Social Security number and the charge was added to my account.
3. I told the Gas Company that I have never lived at that address nor have I ever authorized any one to open an account at such address or any other except the above mentioned and my own residence at 5324 S. Oakpark, Chicago.

Please clearly state what you want the Commission to do in this case:

That I not be held responsible for services at 4720 N. Bernard Chicago.

Date: June 30, 2003  
(Month, day, year)

Complainant's Signature

Antonio Maldonado

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Antonio Maldonado, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Antonio Maldonado

Subscribed and sworn/affirmed to before me on (month, day, year) 6/30/2003

Mark R. Malec  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

Continued...

4. The Gas company told me I needed proof, so I sent them copies of where I have lived and of the buildings I own and of the police report.
5. They told me that I was still responsible because the police report was made after the account was opened. I made the report the minute I was aware of the identity of them. I certainly couldn't make the report sooner since I didn't know about it.
4. The gas company told me that the owner of the building at 4720 N. Bernard, Chicago is Jack Bijores and lives at 1340 W. Irving Park.
5. I have contacted Equifax, Experian and the Social Security office.
6. To this day the Gas Company claims I am still responsible and has stated that my services will be suspended.

Thank You in advance.